



June 23, 2020

Dear Friends and Family of Pinecrest,

We are very happy to share with you that on June 22nd the Eastern Ontario Health Unit (EOHU) informed us that the most recent outbreak of COVID-19 at Pinecrest has been declared OVER.

It is thanks to the tremendous efforts of our entire care team, the support of our family partners, and the help of the broader community and our healthcare partners that we have been successful in the battle against this virus at Pinecrest.

We know that with the change in our outbreak status, you will no doubt hope to visit with your loved ones very soon. We are now working through the details and revising our policies and protocols to ensure alignment with the directives of the Ministry and Public Health to allow this to happen at our home.

Our priority going forward is to ensure that our home remains free of COVID-19 and continue to protect the health and safety of our residents, staff and their loved ones. If you ever have any questions for us regarding the care of your loved one, the measures we have put in place, or would like to share your feedback on our response protocols, please don't hesitate to get in touch with us at 613-673-4835.

Sincerely,

Diane Pelletier

Executive Director



Le 23 Juin 2020

Chers Amis et Famille du Pinecrest,

Nous sommes très heureux de vous annoncer que L'Unité Sanitaire de L'Est Ontarien, nous ont déclaré hors de la flambée du Covid-19 le 22 Juin 2020.

Dûe aux efforts continus de toute l'équipe du Pinecrest, nous avons gagné cette partie de la bataille contre ce virus.

Ce changement de status nous permettras d'entrevoir les visites avec vos membres de famille. Veuillez bien suivre les directives que nous avons envoyé par courriel. Ces directives sont les protocols à suivre du Ministère de la Santé et de l'Unité Sanitaire.

La priorité de l'établissement est de protéger les residents du virus Covid-19 ainsi que le personnel et les visiteurs. Veuillez prendre rendez-vous avant de vous presenter au Pinecrest au 613-673-4835.

Sincèrement,

Diane Pelletier

Directrice Exécutive